

MARYLAND DIVISION OF UNEMPLOYMENT INSURANCE INFORMATION

COVID-19 EMPLOYER AND CLAIMANT INFORMATION

The Division of Unemployment Insurance's website and call centers are currently experiencing an unprecedented volume of users due to COVID-19. This may result in long wait times. We apologize for any inconvenience and thank you for your patience during these uncertain times.

Please be assured that Maryland does not have a waiting week like many other states do. No matter when or how they file, Marylanders become eligible for benefits starting after the day after separated from employment. If you are eligible, you will be paid for all benefits due.

UPDATED PROCESS FOR FILING A REGULAR CLAIM

To provide our claimants with an efficient and hassle-free filing process, we are encouraging our claimants to file according to a new system.

To file an initial regular unemployment claim online or through our call centers, please file your claim according to your last name as detailed below:

- If your last name starts with A - F, file your claim on Monday.
- If your last name starts with G - N, file your claim on Tuesday.
- If your last name starts with O - Z, file your claim on Wednesday.
- Claim filing is open to all last names by phone on Thursday and Friday and online Thursday through Sunday.
- Filing later in the week will not delay your payments or affect the date of your claim.

WHEN YOU FILE YOUR INITIAL CLAIM, PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE:

- Full Name
- Full Social Security Number
- Mailing Address
- Date of Birth
- Employer Name >> Chevy Chase Club
- Employer Payroll address >> 6100 Connecticut Avenue Chevy Chase, MD 20815
- First Day of Work >> hint: hire dates are on the left side of your paycheck/paystub
- Last day of work >> if furloughed, please use April 25, 2020
- Why no longer working >> if furloughed, please indicate "Laid off/lack of work"
- Return date >> if furloughed, this date is currently unknown
- Information for all employers in the last 18 months
- If you have children under 16, name, their date of birth and social security numbers
- If you are not a U.S. citizen, you will need to provide your Alien ID number

IMPORTANT CONTACT INFORMATION AND LINKS

We strongly encourage you to utilize our online [NetClaims application](https://secure-2.dllr.state.md.us/NetClaims/Welcome.aspx) at <https://secure-2.dllr.state.md.us/NetClaims/Welcome.aspx> to file your claim. This online application is available 24/7, but we are strongly encouraging Marylanders to file during non-peak hours, like early in the morning and late in the evening (8 p.m. - 7 a.m.), for faster processing speeds.

Beginning Wednesday, April 1, 2020, our Claims Centers telephone lines will be further extended and open from 7 a.m. to 6 p.m., Monday through Friday. To contact a Claim Center, call (410) 949-0022.